

Thank you for choosing Radcliffe, one of Warwick Conferences' Training and Conference Centres. Our staff at Radcliffe are here to help you and they will go out of their way to make sure your stay is just as you want it to be. If you need anything just ask.



#### your room

Our 154 en suite bedrooms have been designed with your comfort in mind and all have: spacious desk area with power and telephone socket, free internet access via network point, direct dial telephone, television, double or twin beds, radio alarm, wake-up calls, tea and coffee making facilities, mineral water, hairdryer, iron and ironing board, trouser press and are fully equipped with towels and toiletries.

#### reception

Our Reception staff will be pleased to answer your queries between 7.00am – 11.00pm. A Night Porter is available at other times. You can contact Reception by dialling 0 from your room. For external callers who know the room number of the person they wish to contact, an automated direct dial facility is available on 024 7657 3076. If you do not know the room number, simply hold for assistance. Duty Managers are available at any time during your stay, please contact Reception. Should you require a private room to pray, please contact Reception.

#### business centre

Our business centre is accessible 24 hours a day. It is equipped with PC's which have the latest software and IT applications. You can access the internet free of charge. Print, fax and photocopy services are also available for a small charge. Our lounge is enabled with free wireless access to the internet.

#### luggage

If you require assistance with your luggage, please ask at Reception. For your convenience we provide a secure area to store luggage near Reception.

#### meals

A wide breakfast selection is followed by a delicious carvery at lunchtime and an imaginative three course menu is served at dinner. We also cater for special dietary requirements including healthy options. We offer a private room for more personal dining and our chefs enjoy creating gourmet menus for special occasions and catering for individual needs. Please contact Reception for further information.

Meals are usually served between the following times.

Breakfast	7.30am – 8.30am
Lunch	12.30pm – 1.30pm
Dinner	7.00pm – 8.45pm

Please check with your course tutor for the dining times arranged for your group. You are asked to respect our informal but smart dress code and not to use mobile telephones in the Restaurant.



### coffee lounge/bar

Our lounge offers unlimited refreshments at any time of the day. With comfortable seating and direct access to outdoor courtyards, it's the perfect place to help you to unwind. Our bar is a welcoming retreat to socialise in after hours and is open from 12:00noon – 1:30pm and 5.30pm – late. This central space is a focal point for meeting and exchanging ideas. Our lounge also has free wireless access enabling guests to connect to the internet using their laptop computer. We also have a games room with a pool table and television showing Sky Sports.

### emergency

In the event of an emergency or accident, please dial 0 for Reception, who will direct assistance to you. Please inform Reception on arrival of any special requirements you may have in the unlikely event of an evacuation (e.g. hearing or walking difficulties).

### sports facilities

There is a small exercise room at Radcliffe and guests can also make use of the free sports and swimming facilities in the Sports Centre on the University campus. Details and opening times are available at Reception.

### checking in/out

Rooms will be available after 3.00pm for check-in Monday – Friday, and after 6:00pm at weekends. Please vacate your bedroom and settle any personal charges by 9.30am on your day of departure. Accounts may be settled by personal cheque supported by a banker's card, cash, Mastercard, Maestro, Visa or American Express.

### car parking

Free car parking is accessible via a barrier operated system. Disabled parking spaces are available opposite the main entrance.



## getting here

Getting here couldn't be easier. Radcliffe is located at the University of Warwick on the outskirts of Coventry and is easily accessible by road, rail and air.

### by road

The University of Warwick is located at the centre of the Midlands Motorway Network. A Location Map with detailed instructions can be obtained from your Event Organiser. Alternatively, you can download the map as a pdf from the website at [www.warwickconferences.com](http://www.warwickconferences.com), following the link 'getting here'.

### by rail

Coventry Intercity Station is on the Main West Coast Line with regular trains connecting with other major towns and cities. Trains run every half hour to London with an approximate journey time of 70 minutes. Services to Birmingham International and Birmingham New Street are frequent throughout the day. There is a large taxi rank at Coventry Station, just four miles from Radcliffe. Alternatively, a regular bus service is available.

### by air

Birmingham International Airport is only 20 minutes by taxi. A frequent train service operates to Coventry from Birmingham International Station, adjacent to the airport. Coventry Airport is situated at Baginton, to the east of the city and is just 15 minutes from Radcliffe.

### around and about

From the home of rugby to the home of the greatest English playwright, a visit to Coventry and Warwickshire has something for everyone. With cathedrals, castles, stately homes, gardens, museums and galleries, to the largest Arts Centre outside London, Coventry and the surrounding Warwickshire region offer the best of town and country. If you'd like to know more about what you can do to make your stay even more enjoyable, ask a member of our team, or visit [www.visitcoventry.co.uk](http://www.visitcoventry.co.uk)

## talk to us

We strive to continually improve your meeting experience – whether it's the quality of our product or the standard of service. We want to hear your thoughts, opinions and suggestions. Tell us what we do well and what we could do better. Please take a moment to complete a feedback form or speak to a member of Radcliffe's management team.

We hope you enjoy your stay at Radcliffe and look forward to welcoming you back again soon.

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